How did you hear about the Easter Egg Scramble?

Answered: 69  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spartanburg County Parks Department’s website</td>
<td>23.19%</td>
</tr>
<tr>
<td>Facebook</td>
<td>26.09%</td>
</tr>
<tr>
<td>Upstate Parent</td>
<td>11.59%</td>
</tr>
<tr>
<td>Kidding Around Spartanburg</td>
<td>14.49%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>Responses</td>
</tr>
<tr>
<td>TOTAL</td>
<td>69</td>
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</tbody>
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Q2

Have you attended the Easter Egg Scramble before?

Answered: 69   Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
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<tbody>
<tr>
<td>Yes</td>
<td>18.84%</td>
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<tr>
<td>No</td>
<td>81.16%</td>
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<td>TOTAL</td>
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Overall, how would you rate the Easter Egg Scramble?

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
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<tbody>
<tr>
<td>Excellent</td>
<td>37.68%</td>
</tr>
<tr>
<td>Good</td>
<td>30.43%</td>
</tr>
<tr>
<td>Fair</td>
<td>21.74%</td>
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<tr>
<td>Poor</td>
<td>10.14%</td>
</tr>
<tr>
<td>TOTAL</td>
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</table>
How would you rate the registration/check-in process?

Answered: 69   Skipped: 0

<table>
<thead>
<tr>
<th>Answer Choices</th>
<th>Responses</th>
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<tbody>
<tr>
<td>Excellent</td>
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<td>Good</td>
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<tr>
<td>Fair</td>
<td>13.04%</td>
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<tr>
<td>Poor</td>
<td>0.00%</td>
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TOTAL: 69
How would you rate the value of the Easter Egg Scramble per the cost of each ticket?

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excellent</td>
<td>44.93%</td>
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<tr>
<td>Good</td>
<td>26.09%</td>
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<tr>
<td>Fair</td>
<td>14.49%</td>
</tr>
<tr>
<td>Poor</td>
<td>14.49%</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>69</strong></td>
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</table>
How would you rate the overall customer service you received?

Answered: 69  Skipped: 0

<table>
<thead>
<tr>
<th>ANSWER CHOICES</th>
<th>RESPONSES</th>
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<td>Good</td>
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<td>Poor</td>
<td>1.45%</td>
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<tr>
<td>TOTAL</td>
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How likely are you to attend a similar event again in the future?

Answered: 69  Skipped: 0

**Bar Chart:**
- Extremely likely: 55.07% (38 responses)
- Somewhat likely: 30.43% (21 responses)
- Not so likely: 14.49% (10 responses)

**Total:** 69 responses
The candy was pathetic. Tootsie rolls and buy one get a kids meal free ticket at Texas roadhouses. Also too many kids for the amount of eggs. The hunt was over in less than a minute. My two year old barley got any eggs. Also it did not start on time so all the kids including my two year old were very antsy because we got there on time unlike other kids and we had to wait. Will not be doing this again.

5/7/2017 1:01 PM

The ticket price was great with all the attractions. Although the lines were so long it was difficult to wait especially for smaller kids...if you have to wait 20 minutes the face painting and drawings are much better for older kids. I’m hoping next year more artist are added to have the lines run faster.

4/23/2017 10:02 AM

Activities seem to be less and less each year. Lines were too long because there wasn’t a lot to do. Egg hunt was good but not impressed with the other activities as I’ve been in years past.

4/21/2017 11:02 AM

My son who is 1 was in the under two are group. There were parents with school age children in the area of that hunt as well as babies. My son was knocked down several times by these older children. He was only able to collect a single egg since the older children could outrun him and snatch the eggs from in front of his little hands. I was sorely disappointed in the fact that I paid for a safe and fun experience and received neither.

4/21/2017 10:48 AM
Showing 39 responses

Thanks for a great family day! We loved it!
4/21/2017 9:56 AM
View respondent’s answers

In the future I would make sure parents know they do not need to purchase a ticket. Several of us did not know and paid for parent tickets as well. Overall, it was a great time. Well organized.
4/21/2017 8:56 AM
View respondent’s answers

The problem was the lines. The even only lasted so long but the lines to do face paint and drawings took over 30 minutes each
4/21/2017 8:45 AM
View respondent’s answers

I think there needs to be more eggs with more treats. Some kids were getting in without having wrist bands.
4/21/2017 8:13 AM
View respondent’s answers

Would like for the petting zoo to have more animal variety, instead of someone using the opportunity to try and sell puppies!
4/21/2017 7:40 AM
View respondent’s answers

I just didn’t think it was enough eggs for the amount of 3 and 4 year old’s that attended
Showing 39 responses

4/21/2017 6:37 AM
We brought 2 grandchildren (2) and (4). They got about 6 eggs each .... we did not help as instructed but o the (2) year old field they let an older child (12) walk on with a LaCrosse stick. Someone at the ate should not have allowed that. If you are going to have face painting you need more than two people doing it for that size of a crowd. There should have been more eggs on the field for that size crowd and toddlers can not eat hard tootsie rolls.

4/21/2017 5:08 AM
I really feel like there should have been way more eggs for the kids to get. We came to this event because we thought since we were paying it would be tons of fun. My kid only got 4 eggs due to how many kids showed up and also due to the parents and older siblings helping. There was only one inflatable slide and one bounce house, younger kids don’t understand why the can only slide once and have to get down or bounce a few times and have to get down. I just expected A lot more from the event.

4/20/2017 11:16 PM
Not enough Easter eggs for all the children

4/20/2017 11:10 PM
The egg hunt for the 0-2 needs to be less parents pushing kids out of the way and more just the kids going for it.

4/20/2017 9:47 PM
Many, many, more face painters.
4/20/2017 9:01 PM

need more bouncy houses
4/20/2017 8:51 PM

We were 1st timers to your event. Best Easter egg hunt ever. All your staff were friendly and knowledgeable.
4/20/2017 8:43 PM

Well organized, fun, not overly crowded so the kids were able to do every activity without waiting too long!
4/20/2017 8:43 PM

1) Check in line moved slower for those who prepurchased tickets than those paying day of! Need more ppl checking prepaid in... next year I'll pay at the gate 2) What happened to the live rabbits from last year? Sleeping puppies and goats? Cute but need more variety and more animals. 3) A few more inflatables would be really nice to see to shorten lines
4/20/2017 8:16 PM
My niece daughter and I really enjoyed the scramble. However I believe the event would have been a lot better if the vendors who operated the inflatables and face painting did not shut down their operation before 1pm. From the flyer that I saw in Kidding Around Greenville it said that the event was supposed to last until 1:30 and it did not. My daughter and niece were very disappointed that they could not get their faces painted or were able to jump in the inflatables.

4/20/2017 7:40 PM

Loved it and so did my son! Count us in for next year!!!!!!❤️❤️

4/20/2017 7:37 PM

The egg hunt was very organized and everyone was very nice. The other activities were good....the egg hunt was just over sooooo fast because of the number of people registered. You can’t help that. Everything the department did was great!

4/20/2017 7:11 PM

If the eggs had more candy in them that would be nice. Registration with a debit card was a bit lengthy but it turned out ok because there was not a long line of people using cards.

4/20/2017 6:53 PM

I thought it was great.

4/20/2017 6:51 PM
Your staff was rude at the face painting tent the cut in front of the children so the kids didn't get a chance to get their face painted. I will never bring them again!!!!

4/20/2017 6:22 PM

I really loved this event. Not too crowded, I didn't see any kids walking away without eggs (which is something we have experienced at other egg hunts in the past). Lines were not too long. I thought it was excellent.

4/20/2017 5:37 PM

Needed more people or 2 lists at the pre registration table. Would have been faster to pay on the spot

4/20/2017 5:33 PM

Maybe have two tables or more people for the people that preregistered. The line was far longer for those that had already bought tickets. But overall we had a blast and appreciate all the work out in for good family fun!

4/20/2017 5:19 PM

Over all it was fun but I was extremely disappointed when it came to the egg hunt for the little ones the parents rushed out and just scooped up the eggs I don't think I had time to even put my little one down before they disappeared she only got three I just wished it was organized better
The event ran very smoothly and was well organized!!

Check in process: online difficult but at the park was great. Rabbit petting & magic show greatly missed! Lines too long for face painting.

My one year old only got a couple eggs, there were way too many kids there! He had to fight to get so few after paying for it. I thought it was going to be a limited space for sign ups to have a better chance at him getting at least several eggs, but we were very dissatisfied!!

I live out of state and joined the Easter Egg Hunt. I was very impressed and my family that lives near you plan to return next year! Well organized, great location, beautiful day, and lots for the kids to do. The lines were long for face painting and portrait painting so we didn’t get to do that. We saw the Easter bunny after the Easter egg hunt and lines were less. It would have been cool if the Easter Bunny had a better backdrop and seat instead of just a fold out chair, but he was a great bunny! Thanks!

Lines were much too long for face painting, character artist, slide.
I feel the age separation should have been monitored a little better. There were kids between the ages of 5 and 7/8 in the 9&10 year old group plus much older kids that were closer to 12/13. We also got A LOT of free kids meal coupons to places we never eat at. My kids were very disappointed.

4/20/2017 4:47 PM

Maybe have 4 check-ins

4/20/2017 4:43 PM

Appreciated breaking up the groups so fields weren't as crowded this year!!!

4/20/2017 4:40 PM

I took my daughter to multiple easter egg hunts this season and by far this was my least favorite. The 1st hunt for age 0-2 started over 5 minutes late, when you have small children to contain this is a long time. Also the other egg hunts set a limit on the number of eggs you could get so they didn't have the mass chaos that this egg hunt had.

4/20/2017 4:39 PM

I just wish some of the parents hadn't scooped up eggs. Some of them walked like gorillas just scooping up the eggs as they walked forward. :-/
Since we can't help what others do, though, I think it was as good as it could've been... maybe a few more eggs so the kids are able to get more than one a piece but I know you put out a TON. There were just a bunch of people so they went quickly.